



# **Lake Superior College Policy**

## **Student Complaints & Grievances 3.8**

### **Part 1. General Statement of Policy**

A student has the right to seek a remedy for a dispute or disagreement through a designated complaint or grievance procedure.

The college shall establish procedures, in consultation with student representatives and others, for handling complaints and grievances. These procedures shall not substitute for other grievance procedures specific in board and college policies or procedures, regulations or negotiated agreements. This policy does not apply to academic grade disputes. Grade appeals must be handled under a separate college academic policy.

### **Part 2. Procedures**

The college shall establish procedures to implement this policy which are outlined in Procedure 3.8.1.

Date Proposed:	December 2001
Revisions:	September, 2006
Date of Implementation:	March 7, 2002
Date of Revised Implementation:	September 2006

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Signature of College President

Date