

# How to Login into e-Services – April 2010

## Lake Superior College

2101 Trinity Road  
Duluth, MN 55811  
USA

Phone:  
218-733-7600

Toll-free:  
1-800-432-2884

Telecommunications Device  
for the Deaf:  
218-722-6893



Lake Superior College  
is a member of the  
Minnesota State

## Please login to continue.

The '\*' indicates a required field.

\* **ID or Username:**  [Forgot ID?](#) [Need an ID?](#) [Sign Up Now.](#)

\* **Password:**  [Forgot Password?](#)

**Institution:**

**Display Name:**  Display and print your name until next login. To protect your identity, you may wish to print only at secured locations.



See [Login Help](#) if you are having problems creating an account or logging in.

You must **logout** when finished to ensure that nobody else gains access your records.

Campus Specific Instructions

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Lake Superior College  
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employer and  
educator.

## Login Help

### ID or Username

You can log in with:

- the 8-digit Student/Tech ID assigned by your institution,  
OR
- the Username you created,  
OR
- your StarID.

### Password

- If this is the first time you are logging in with your Student Tech ID, your password has been preset to one of the following:
  - your birth date in YYMMDD format, if you supplied that information at time of admission,  
OR
  - the last six-digits of your SSN.
- If you have logged in with your Student Tech ID in the past, enter the password you defined after logging in.
- If you are logging in with your Username, enter the password you defined when you created your Username.
- If you are logging in with your StarID, enter the password you defined when you first received your StarID.

### Institution

- If you entered a Student Tech ID, select the school related to the ID.
- If you have entered a Username or StarID, select the school where you would like to log in.

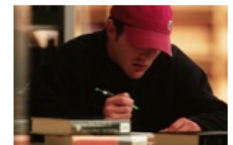
**Note:** At the end of your session, you must 'Logout' to ensure that no one else can access your records using your computer.

### Login Support

The Support Line is available to help you with:

- Creating an account
- Logging in with your ID / Username and password
- Completing or submitting an application

Call **1-877-GO-MNSCU (1-877-466-6728)** Monday through Friday between 7:00 AM and 8:30 PM for assistance.



# Forgot ID?

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## Lookup ID

Please enter as much information as possible.

The '\*' indicates a required field.

\* **Email Address:**

**Social Security Number:**  -  -

**Password:**

### Questions about [Information Privacy?](#)

This lookup page includes spaces where you may enter your SSN. You are not required by law to provide your SSN for this purpose. If you do, the number will be compared electronically with the number that is stored in the MnSCU system, to verify your identity before finding your ID's and/or Username; no person has access to your number in this process. The number entered on this screen is encrypted during transmission, no one has access to it after it has been transmitted, and it will not be stored. If you choose not to use your SSN for this purpose, we may not be able to provide your ID's or Username electronically.

For further assistance with looking up your ID, call 1-877-GO-MNSCU (1-877-466-6728) Monday through Friday between 7:00 AM and 8:30 PM.

See [Lookup ID Help](#) if you are having trouble with this page.

To find your ID or Username, please enter as much of the following information as possible:

- **Email Address:** Enter an email address you have on record with a MnSCU school. This is the address to which your ID or Username will be sent. This can be a personal email address that you provided to your school; or the email address provided to you by your school.
- **Social Security Number:** Enter your social security number.
- **Password:** Enter the password related to any ID you have in the MnSCU system.

For further assistance in looking up your ID, call 1-877-GO-MNSCU (1-877-466-6728) Monday through Friday between 7:00 AM and 8:30 PM.

Forgot your StarID? [Find it here.](#)

The Lookup ID page - provide as much of the following information as you have available:

- Email Address – Any email address on record.
- Social Security Number
- Password – Any password on record.

The ID will be displayed online or via email, depending on the information provided:

- ID's will be displayed online if you enter any of the following combinations of information
  - SSN and Password
  - SSN and Email Address
  - Password and Email Address
- ID's will be displayed via email if only an Email Address is provided
  - Note: If the person enters only an Email Address, and multiple person records are found, we cannot send their ID's.

# Forgot Password?

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## Reset Password

Please enter as much information as possible.

The "\*" indicates a required field.

\* **ID or Username:**

\* **Email Address:**

**Institution:**  ▼

**Social Security Number:**  -  -

Questions about [Information Privacy?](#)

This password reset page includes spaces where you may enter your SSN. You are not required by law to provide your SSN for this purpose. If you do, the number will be compared electronically with the number that is stored in the MNSCU system, to verify your identity before resetting your password; no person has access to your number in this process. The number entered on this screen is encrypted during transmission, no one has access to it after it has been transmitted, and it will not be stored. If you choose not to use your SSN for this purpose, we may not be able to verify your identity and reset your password electronically.

For further assistance with resetting your password, call 1-877-GO-MNSCU (1-877-466-6728) Monday through Friday between 7:00 AM and 8:30 PM.

See [Reset Password Help](#) if you are having trouble with this page.

To reset your password, please enter as much of the following information as possible:

- **ID or Username:** Enter the ID or Username for which you have forgotten the password, and would like to have reset. You can enter a Student Tech ID or a Username in this field.
- **Email Address:** Enter the email address on record at your school. This is where your temporary password will be sent. This can be a personal email address that you provided to your school, or the email address provided to you by your school.
- **Institution:** If you entered a Student Tech ID, select the school related to the ID. If you have entered a Username, select the school where you would like to log in.
- **Social Security Number:** Enter your social security number.

For further assistance in resetting your password, call 1-877-GO-MNSCU (1-877-466-6728) Monday through Friday between 7:00 AM and 8:30 PM.

Forgot your StarID Password? [Find it here.](#)

The Reset Password page - provide as much of the following information as you have available:

- ID (Tech ID and Institution, or Username - required)
- Email Address (required)
- SSN

Passwords will be reset via your email. Employees will be required to provide an SSN.

Note: If the person enters only an Email Address, and multiple person records are found with that email address, we cannot send them a temporary password.