

Email Configurations for Mobile Devices

We can provide general settings, but providing assistance with personal devices is currently more than we are equipped to handle. Most of the common (Android, Blackberry, iPhone, and Windows Mobile) platforms are supported under Microsoft Exchange 2010.

Please contact your wireless service provider for assistance on specific instructions.

For the most part, you will need to find email settings on your phone and select add Microsoft Exchange account or add an account.

Follow the instructions on the screen and enter in the following information as needed:

1. Your LSC email address: username@student.lsc.edu
2. Your LSC email password.
3. Username: Your LSC email username
4. Server: connect.lsc.edu
5. Domain: LSC

Here is a list of support sites for common vendors:

Sprint: <http://support.sprint.com/support/>

T-mobile: <http://support.t-mobile.com/index.html>

Verizon: <http://www22.verizon.com/help/>

AT&T: <http://www.wireless.att.com/support/>

The following pages are screen shots for an Android and iPhone 4.

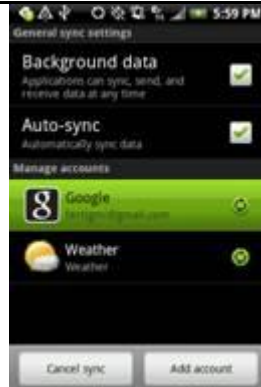
Android device (HTC Hero using Sprint wireless and android version 2.1 –update 1)



Step 1 Open Settings



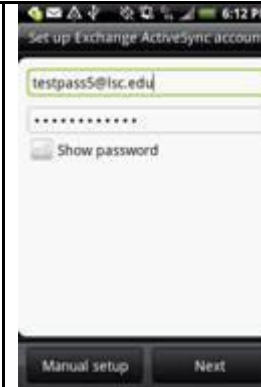
Step 2 Select Accounts & Sync



Step 3 Tap "Add Account" button



Step 4 Enter LSC email username@student.lsc.edu



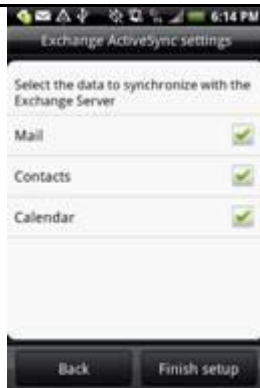
Step 5 Tap "Manual setup" button



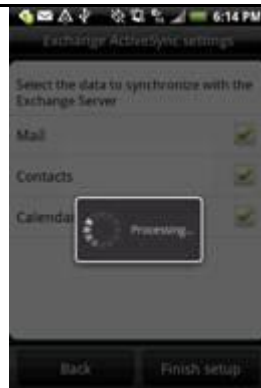
Step 6 Enter the server address and domain settings you see here



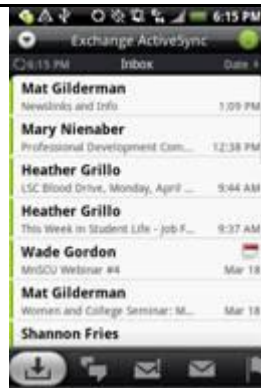
Step 7 Verifying account...takes a minute...



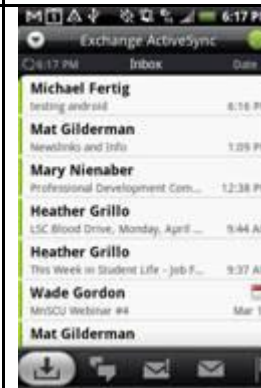
Step 8 Select items to synchronize..



Processing...please be patient...



Step 9 Screen Shot of Success!!!

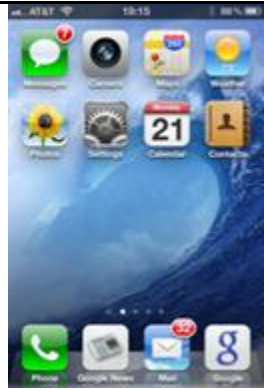


Step 10 Test message (so you don't think this is smoke and mirrors...)



Step 11 Note time and date stamp. Configuration complete and receiving messages

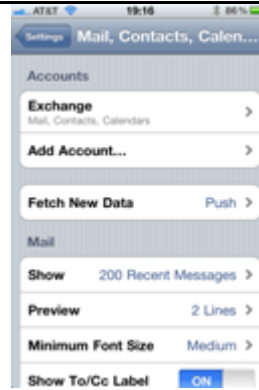
iPhone 4



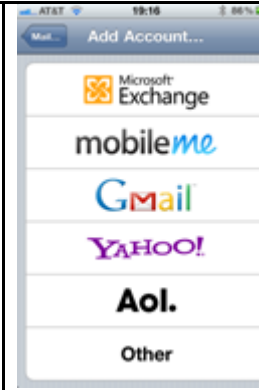
Step 1 Open Settings



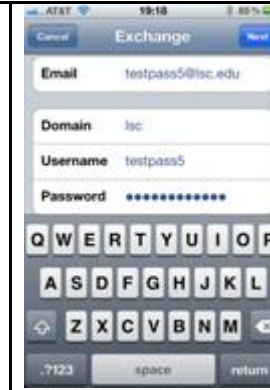
Step 2 Tap "Mail, Contacts, Calendars"



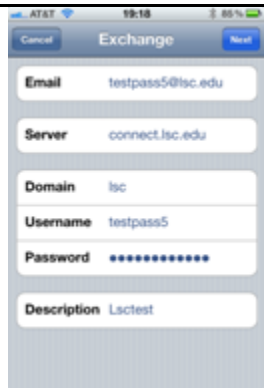
Step 3 Select Add Account (I already had an exchange account, on the iPhone you can have more than one exchange account...)



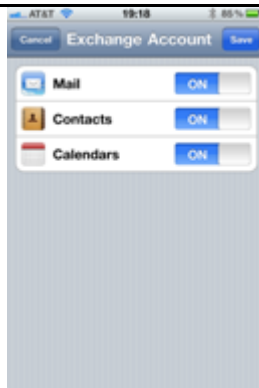
Step 4 Tap "Microsoft Exchange"



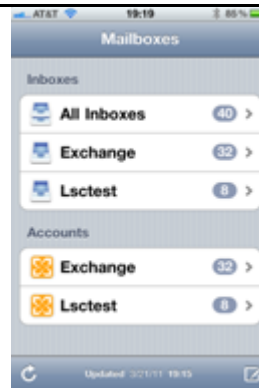
Step 5 Enter LSC email username@student.lsc.edu



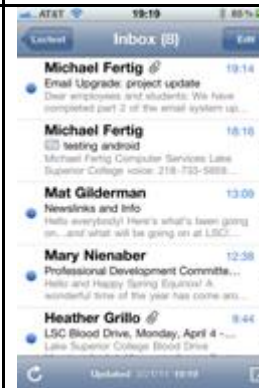
Step 6 You will also need to add the server name " connect.lsc.edu ". There is an optional description field as well.



Step 7 Move the slider to on or off for the items you want to synchronize. Recommend at least the Mail...



Step 8 We are on the home stretch. If you had two exchange accounts, this is what you would see.



Step 9 Here is a screen shot of the newly-synchronized mailbox.

Congratulations!